

Contract type: Indefinite duration, part or full-time, flexible working hours (Mon-Fri 8.30am-5.30pm)
Workplace: Prague

Over C9

C9 empowers businesses to create and continuously improve exceptional customer journeys by understanding the needs and expectations of their customers. We are looking for a **full-time colleague** with a **distinctly customer-friendly** and **empathetic flair**, both towards customers and internal partners. Will you join our strong team?



What are you going to do?

To further develop our C9 platform in Prague as an extension of our BeNeLux HQ and platforms integrated at our customers (Renault, Dacia, Jaguar Land Rover,...), you will be assigned to different projects including:

- Managing sales leads for customers (Salesforce)
- Managing and executing CPA projects (Customer Perception Analyses)

- Assisting with all kinds of other sales actions and marketing efforts
- Variety is a strong asset in this job! Your day will always look varied.

A Customer Hero at C9 ...

...has a great, customer-focused personality and is customer-oriented and proactive by nature

- Has strong commercial skills and a high level of assertiveness and flexibility.
- Is enthusiastic, eager to learn and a real team player.
- Worked with CRM systems before and can its way around the common MS programs.
- Respect, a touch of tact and diplomacy are not foreign to you.
- Calling, chatting, emailing, ... and laughing with a heart for customer contacts! You enjoy it all equally.
- Has a lot of followers on social media because Instagram, FB, LinkedIn and even TikTok has no secrets for you.
- Can demonstrate relevant experience and has a perfect command of NL-FR, and *can even express yourself in English*.

What can you expect from us?

- **We are open to discuss a relocation package for young potentials who are willing to move to Prague.**
- Stability and security in a family environment, with an eye for personal well-being.
- A varied job in a small collegial team.
- An attractive salary in line with your experience and skills. Part-time or full-time contract (to be discussed).
- Working in modern and well-located offices and everything that you need in order to start your day with your favorite type of coffee.
- Excellent job guidance and coaching, and all the tools you need!
- Permanent contract with extra benefits (meal vouchers, commuting allowance,...) and complemented by occasional extras, think: Happy Hours, events, ...

Does this vacancy appeal to you? Do not hesitate, but apply straight away. Or do you still have questions?

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